

JOSÉ ALFONSO CHAVARÍN MONTOYA

Computer Systems Engineer

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PROFESSIONAL SUMMARY

Computer Systems Engineer with 3+ years of hands-on IT experience across banking, government, and international environments. Skilled in technical support, network administration, biometric system implementation, and Java/Linux-based deployments. Certified Scrum Master with a Diploma in Generative AI & Automation. Bilingual (Spanish / English B2) with experience supporting clients across Mexico, Colombia, Venezuela, and Spain. Eager to contribute to international and remote teams.

WORK EXPERIENCE

BBVA Technology America, S.A. de C.V.

IT Support & Implementation Technician

Mexico City (Clients: Colombia, Venezuela, Spain)

Aug 2025 – Oct 2025

- Provided technical support to international clients across Colombia, Venezuela, and Spain as part of a 2-person team.
- Implemented Face ID and fingerprint biometric authentication systems for banking users.
- Managed and updated Linux user credentials to ensure active system access and security compliance.
- Contributed to Java development of the 'Blue' digital assistant feature within the banking application.
- Worked with AWS services to support application infrastructure and deployments.

Conciliation and Arbitration Board

IT Technician (Social Service)

Cuernavaca, Mexico

Aug 2023 – Sep 2024

- Diagnosed and resolved network connectivity issues, reducing downtime for 50+ workstations.
- Configured and managed network switches to maintain reliable user connectivity.
- Installed, configured, and performed preventive/corrective maintenance on computer equipment.
- Provided first-level technical support for hardware and software issues.

Dept. of Agricultural Development (SEDAGRO)

IT Intern

Cuernavaca, Mexico

Aug 2021 – Dec 2021

- Diagnosed and resolved internet and network connectivity issues on office equipment.
- Designed and implemented structured cabling infrastructure for network switches.
- Configured printers, office peripherals; assembled and crimped network cables.

Hayward and Burgers Camping

Maintenance Assistant

Boston, MA, USA

Jun 2024 – Aug 2024

- Performed general facility maintenance ensuring proper operation of common areas.
- Gained professional experience in a fully English-speaking international environment.

EDUCATION

Universidad Internacional (UNINTER)

Postgraduate — Technology Management

Online

Feb 2025 – Dec 2025 (In progress)

Universidad Internacional (UNINTER)

B.Sc. Computer Systems Engineering

Cuernavaca, Mexico

Jan 2020 – Dec 2024

TECHNICAL SKILLS

Languages: Python (Advanced), HTML/CSS (Advanced), Java (Intermediate), C++ (Intermediate), C# (Intermediate), JavaScript (Basic)

Cloud & OS: AWS (EC2, deployments), Linux — user/credential management, OpenSUSE

Networking: CISCO Enterprise Networks, Switch management, Structured cabling, TCP/IP

Biometrics: Face ID implementation, fingerprint authentication systems

Tools: Git & GitHub (Advanced), Arduino, MS Office (Advanced)
Methodologies: Scrum (Certified Master), Agile
Soft skills: International client support, analytical thinking, teamwork, work under pressure

CERTIFICATIONS & CREDENTIALS

Diplomas

- B.Sc. Computer Systems Engineering — Universidad Internacional UNINTER (2024)
- Postgraduate in Technology Management — Universidad Internacional UNINTER (In progress, 2025)
- Diploma in Generative AI & Automation — TOP LEARNING (Sep 2025)

Networking & Systems

- CISCO — Advanced Enterprise Networks — UNINTER (2024)
- CISCO — Enterprise Networks, Security and Automation — UNINTER (2024)
- OpenSUSE Linux OS Fundamentals — EDUCBA / Coursera (Sep 2025)

Project Management & Agile

- Scrum Master Certification: Scrum Methodologies — LearnQuest / Coursera (Jun 2025)
- Introduction to Scrum Master Training — LearnQuest / Coursera (Jul 2025)

Development & AI

- Introduction to Git and GitHub — Google / Coursera (Apr 2025)
- Python Programming — UNAM Advanced Robotics Association (2022)
- Advanced Applied Robotics — UNAM Advanced Robotics Association (2021)
- Java Programming (3-star level, 80%) — TR Network (Feb 2026)
- Artificial Intelligence Express — BBVA (Sep 2025)
- Gemini Express — BBVA (Sep 2025)

Other

- Interactive Web Communication — UNINTER (Nov 2022)
- Microsoft Office Certification — UNINTER (Dec 2021)

LANGUAGES

Spanish: Native

English: B2 Upper-Intermediate (professional communication, international work experience)